# Contra Costa County ADA Transition Plan Update

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Contra Costa County ADA Transition Plan Update

#### Foreword

The Contra Costa County Board of Supervisors provided leadership and resources for the preparation of this document and the on-going commitment to providing accessible services to the people of Contra Costa County.

# Acknowledgements:

This document was prepared through the hard work of many County staff members. In particular, the Department Heads and staff of the following Departments deserve acknowledgement:
County Administrator's Office
Risk Management
County Counsel
General Services
Public Works

#### Contact information:

For further information regarding the Transition Plan, please contact the County ADA Coordinator, Emma Kuevor at 925-335-1045

# Prepared with assistance by:

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#### **Executive Summary**

#### Introduction

The Americans with Disabilities Act (ADA) provides civil rights protections for individuals with disabilities. The ADA prohibits discrimination in employment, public accommodations, government services, public transportation, and telecommunications. This updated Transition Plan represents the most recent accessibility assessment of Contra Costa County facilities. It includes schedules for accessibility improvements to selected facilities and future accessibility surveys of additional facilities. The Transition Plan also describes the process used to complete this assessment.

This document will guide the planning and implementation of necessary facility modifications over the next ten years. With this updated ADA Transition Plan, the County reaffirms its commitment to the development and maintenance of policies, programs, and facilities to include all of its residents.

#### Federal and State Accessibility Requirements

Title II of the ADA provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." 42 U.S.C.A. § 12132. As a public entity, Contra Costa County must ensure that persons with disabilities have equal access to all of its programs. When a public entity determines that structural changes are necessary to provide program access, it is required to prepare a transition plan detailing the physical steps that it will take. 28 C.F.R. § 35.150(d).

In providing access to individuals with disabilities, the County does not have to take any action that it can demonstrate would result in a fundamental alteration in the nature of a program or activity, would create a hazardous condition for other people, or would represent an undue financial and administrative burden. 28 C.F.R. § 35.164.

The determination that an undue financial burden would result must be based on an evaluation of all resources available for use in a program. For example, if a barrier removal action is judged unduly burdensome, the County must consider other options for providing access that would ensure that individuals with disabilities receive the benefits and services of the program or activity.

#### 1.0 ADA Transition Plan for Selected Facilities

#### 1.1 Introduction

The Americans with Disabilities Act (ADA) is a comprehensive civil rights act for persons with disabilities. The purpose of the ADA is to provide a "clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities." 42 U.S.C.A. § 12101(b)(1). In enacting the ADA, Congress sought to address the stereotypes about disabilities that prevent individuals with disabilities from achieving economic self-sufficiency, living independently, and participating fully in their communities.

This updated ADA Transition Plan is prepared according to the requirements set forth in Title II of the ADA and the accompanying federal regulations. The ADA requires public entities to ensure that all of their programs<sup>1</sup>, services, and activities are accessible to persons with disabilities. Where physical alterations are necessary to achieve program access, the public entity is required to prepare a Transition Plan.

This updated Transition Plan describes the process by which facilities were evaluated and prioritized for accessibility improvements, including by reference the facility surveys detailing physical barriers, and establishes a schedule for the removal of those barriers. This Plan further describes the process by which the County will continue to evaluate its physical facilities.

In addition to this updated Transition Plan, the County is currently reassessing its programs, services, and activities with a second County-wide self-evaluation. It is anticipated that the self-evaluations will be completed by December 2004. These activities demonstrate Contra Costa County's ongoing commitment to providing disabled members of the community full access to County programs and services.

#### 1.2 Legislative Mandate

Congress enacted the Americans with Disabilities Act (ADA) on July 26, 1990. Contra Costa County must comply with all requirements of Title I of the ADA in its employment practices; Title II in its policies and programs and any parts of Titles IV and V that apply to the County, its programs or facilities.

<sup>&</sup>lt;sup>1</sup> The term "program", when used in this document, refers to programs, activities and services, unless otherwise specified.

- Identification of the architectural barriers to program access.
- Identification of the specific barrier removal actions and architectural modifications.
- Identification of a schedule for barrier removal.
- Identification of responsibility for ensuring barrier removal.
- 3.0 Contra Costa County's Response to Transition Plan Requirements
  Contra Costa County has a long history of efforts to improve the accessibility of its
  facilities to individuals with disabilities. Well before the enactment of the ADA,
  Contra Costa County established a committee of representatives from County
  agencies and the local disabled community to implement the requirements of
  Section 504 of the Rehabilitation Act of 1973.

In 1985, the Board of Supervisors adopted a procedure to address complaints concerning discrimination in the provision of programs and services to persons with disabilities. A copy of this procedure is attached as Appendix 1.

In 1992, to comply with the requirements of the newly enacted ADA, the County completed a self-evaluation, identifying programs offered to the public. The County then surveyed all of the buildings it leased and owned to identify barriers to program access for individuals with physical disabilities. Based on the information in the self-evaluation the County prioritized its buildings based on their use by the public. The County has been systematically implementing the improvements identified in the first transition plan. Since its inception in 1992, the transition plan has been periodically reviewed and updated by the County.

In 2001, the County contracted with the architectural firm of Sally Swanson and Associates to conduct accessibility assessments of high priority County facilities. Between 2001 and 2003, the consultant produced detailed accessibility surveys of thirty-six County buildings ("County Access Survey Reports"). These detailed architectural surveys identified proposed barrier removal solutions. County staff has also conducted an accessibility review of County parks.

Following this assessment, the County began to review and update its Transition Plan. The County also began conducting a second self-evaluation of its programs. The self-evaluation will assist the Affirmative Action Officer (who serves as the County's ADA Coordinator for programs and facilities) in assessing staff training and program modifications. See Appendix 2 for a list of Department ADA contacts.

This updated Transition Plan also includes a schedule of future accessibility surveys of additional facilities. These surveys will identify barriers to accessibility and barrier removal solutions. Facilities designated for future accessibility surveys were prioritized according to the criteria described in section 4.6.

The County anticipates completing the physical building improvements and future accessibility surveys of building elements in two separate phases. Building improvements will be completed in Phase I, which is scheduled to begin in FY 04-05 continue until FY 13-14 (ten years). Future accessibility surveys will be conducted in Phase II, which will begin in FY 07-08 and will also continue until FY 13-14.

#### 4.1 Evaluation/Survey Process

From late 2001 to early 2003, the County surveyed buildings that had previously been identified as high priority. In 2004, the County surveyed its parks and began the process of surveying public rights of way where public services are provided. These surveys identify physical barriers in County buildings and facilities based on ADAAG and Title 24 standards. Diagrammatic plans of each site and building or floor plan were annotated and are included in the facility reports. The diagrams indicate the location of architectural barriers and are numbered to correspond to the facility report. The diagrams provide a visual reference for evaluating the physical and programmatic barriers posed by each architectural barrier.

# 4.2 Updated Surveys

A survey report has been produced for each site and building surveyed, detailing each item found to be in noncompliance with ADAAG and Title 24 standards. The facility survey for each site includes:

- Barrier Identification: Each specific barrier encountered during the survey process is listed and described. Barriers are organized by architectural element and located by reference number on the facility diagram.
- Conceptual Solution: A feasible conceptual solution to resolving the barrier is provided in text format.
- Cost Estimate: A cost estimate is provided for the removal of each barrier.
- Reference Diagram: A reference diagram locates the barriers at each facility.

Survey reports are available for review in the Affirmative Action Office, 651 Pine Street, 10<sup>th</sup> floor, Martinez.

#### 4.5 New Construction and Renovations

Prior to the passage of the ADA, California law required all County buildings constructed or renovated after November 13, 1968 to comply with the State's building code for access for persons with disabilities Gov. Code, § 4450 et seq. After the passage of the ADA, the County has ensured that new construction and renovations meet both the California and Federal standards for disability access.

# 4.6 Time Frames for Completion

Below is a schedule of accessibility improvements to be made by the County over the next ten years. The list includes buildings, facilities, and parks that receive a high level of use by the public, provide programs and/or services that cannot be provided at another County facility within the same geographic region and are distributed throughout the County thereby providing maximum access for all residents. The County considers these buildings, facilities, and parks to be the highest priorities for removal of architectural barriers.

Among the selected buildings to be completed in the first two years are the County Administration building, home to the Clerk of the Board of Supervisors, the County Building Inspection Department, Human Resources, and the County Administrator. Also during the first two years, the County will make accessibility improvements to the Employment and Human Services building, at 4545 Delta Fair Blvd., Antioch, a major center for provision of social services in East County, and the Richmond Health Center, which is the County's largest healthcare facility in its western region.

Phase I: Schedule of Improvements to be Completed

FY 04-05 and FY 05-06	Total: \$786,289
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Administration Building – North Wing	651 Pine St North Wing	Martinez
Administration Building	651 Pine Street	Martinez
Employment & Human Services	4545 Delta Fair Blvd	Antioch
Richmond Health Center	100 38th St	Richmond
Antioch Library	501 West 18th St	Antioch
Alternate Defender	610 Court St	Martinez
Public Defender	800 Ferry St	Martinez
Crockett Community Center	850 Pomona St	Crockett

Health Services - Ujima Family		
Recovery Svcs	3939 Bissell Ave	Richmond
Kensington Library	61 Arlington Ave	Kensington
Alamo School Park		Alamo
Rancho Romero School Park		Alamo

FY 09-10 and FY 10-11		Total: \$884,336
Danville Memorial Hall	400 Hartz Ave	Danville
El Cerrito Memorial Hall	6401 Stockton Ave	El Cerrito
Martinez Memorial Hall	930 Ward St	Martinez
Brentwood Veterans Premises	775-A 1st St	Brentwood
Pittsburg Memorial Hall	186 East Leland	Pittsburg
Sheriff – Office of Emergency Services	50 Glacier Dr	Martinez
Employment & Human Services	40 Douglas Dr	Martinez
MonTara Bay Community Center		San Pablo

Total:

FY 11-12 and FY 12-13	FY	<i>[</i> 1	11-	12	and	FY	12	-13
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\$468,785
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Antioch Memorial Hall	406 6th St	Antioch
Richmond Memorial Hall	968 23rd St	Richmond
Concord Memorial Hall	2290 Willow Pass Rd	Concord
Rodeo Memorial Hall	343 Rodeo Ave	Rodeo
Health Services Med Staff Admin & Conf Center	331 C St	Martinez
Health Services Hospital & Nursing Admin	333 C St	Martinez
Montalvin Manor Park		San Pablo

FY 13-14

Total: \$5	8.43	7
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District Attorney	1111 Ward St	Martinez
Data Processing	30 Douglas Dr	Martinez
Sheriff - Crime Lab	1122 Escobar St	Martinez

Contra Costa County reserves the right to change the barrier removal priorities in order to allow flexibility in accommodating community requests, petitions for reasonable modifications from persons with disabilities, and changes in County programs.

Health Services	Homeless	2047 Arnold Ind	Concord
	Center/General	Wy Ste ABC&D	
	Services		
Health Services	Homeless Shelter	1391 Shell Ave	Martinez
Health Services	Health Services -	1301-1313 Cutting	Richmond
	Methadone	Blvd	
Health Services	Health Services -	4645 Pacheco Blvd	Pacheco
	Substance Abuse		
Library	Central (Pleasant Hill	1750 Oak Park	Pleasant
	Library, Coop	Blvd/75 Santa	Hill
	Extension)	Barbara Rd	
Sheriff- Detention	Main Detention Facility	1000 Ward St	Martinez
Facility			
Sheriff- Detention	West County Detention	5555 Giant Hwy	Richmond
Facility	Facility	-	

# Phase II B

Department	<b>Building Name</b>	Address	City
Library	Pinole Library	2935 Pinole Valley Rd	Pinole
Employment & Human Services	West County Office	151 Linus Pauling Dr	Hercules
Library	Bay Point Library	205 Pacifica Ave	Bay Point
Library	Brentwood Library	751 3rd St	Brentwood
Library	Concord Library	2900 Salvio St	Concord
Library	Crockett Library	991 Loring Ave	Crockett
Library	Danville Library	400 Front St	Danville
Library	El Cerrito Library	6510 Stockton Ave	El Cerrito
Library	El Sobrante Library	4191 Appian Way	El Sobrante
Library	Lafayette Library	952 Moraga Rd	Lafayette
Library	Martinez Library	740 Court St	Martinez
Library	Moraga Library	1500 St Mary's Rd	Moraga
Library	Pittsburg Library	80 Power Ave	Pittsburg
Library	Rodeo Library	220 Pacific Ave	Rodeo
Library	San Pablo Library	2300 El Portal Dr, Suite D	San Pablo

Carquinez			
Fire - Crockett-	Station 79	1427 Lillian St	Crockett
Carquinez			
East CC Fire	Station 50	134 Oak St	Brentwood
Protection Dist			
East CC Fire	Station 54	739 First St.	Brentwood
Protection Dist			
East CC Fire	Station 95	3045 Ranch Ln	Bethel
Protection Dist	•		Islands
Public Works	Mount Diablo Pilots Assoc	260 Sally Ride Dr	Concord
Public Works	Buchanan Field – Owner/Mtc Hangar	110 John Glenn Dr	Concord
Public Works	Buchanan Field – Terminal Modular	181 John Glenn Dr	Concord
Public Works	Buchanan Field – West Ramp Mtc Hangar	502 Sally Ride Dr	Concord
Public Works	Byron Airport – Admin Modular	500 Eagle Court	Byron
Public Works	Byron Airport – Hangar One	505 Eagle Court	Byron
Public Works	Byron Airport – T- Hangars/Phone One	7800 Falcon Way, Bldg C	Byron
CCC Fire	Training Campus	2945 Tread Blvd	Concord
Protection Dist	Building		,
East CC Fire	Station 58	1535 Discovery	Discovery
Protection Dist		Bay Blvd	Bay
East CC Fire	Station 59	1801 Bixler Rd	Discovery
Protection Dist			Bay
Public Works	Public Works	2475 Waterbird	Martinez
	Administration	Way Bldg A	
Public Works	MonTaraBay Recreation Center	2250 Tara Hills Dr	Pinole
CCC Fire	Station 1	1330 Civic Dr	Walnut
Protection Dist			Creek
CCC Fire	Station 2	2012 Geary Rd	Pleasant
Protection Dist			Hill
CCC Fire	Station 3	1520 Rossmoor	Walnut
Protection Dist		Pkwy	Creek

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Protection Dist			
CCC Fire	Station 82	196 Bluerock Dr	Antioch
Protection Dist			
CCC Fire	Station 83	2717 Gentrytown	Anitoch
Protection Dist		Dr	1
CCC Fire	Station 84	200 E 6th St	Pittsburg
Protection Dist			
CCC Fire	Station 85	2555 Harbor St	Pittsburg
Protection Dist			
CCC Fire	Station 86	3000 Willow Pass	Pittsburg
Protection Dist		Rd	
CCC Fire	Station 87	800 W Leland Dr	Pittsburg
Protection Dist			
CCC Fire	Station 88	4288 Folsom Dr	Antioch
Protection Dist			1
East CC Fire	Station 52	201 John Muir	Brentwood
Protection Dist		Pkwy	
East CC Fire	Station 57	3024 First St	Byron
Protection Dist		,	,
East CC Fire	Station 93	212 2nd St	Oakléy
Protection Dist			
East CC Fire	Station 94	15 A St	Knightsen
Protection Dist			
Public Works	Public Works Road	2479 Waterbird	Martinez
	Maintenance	Way Bldg B	

Contra Costa County reserves the right to change future survey priorities in order to allow flexibility in accommodating community requests, petitions for reasonable modifications from persons with disabilities, and changes in County programs.

### 4.7 Public Participation Process

The Draft ADA Transition Plan Update and Improvement Plan for Selected Facilities workshop was held on Wednesday, September 22, 2004 from 6:30 p.m. to 8:00 p.m. in Building 1 of the Main Hospital in Martinez. The purpose of the workshop was to receive comments from the public on the Draft ADA Transition Plan.

- Maintenance Program: Sidewalks and curb and gutter are inspected at least every three years for damage that constitutes hazards to the public.
   California Streets and Highways Code, Sections 5611 through 5630 is used to affect the needed repairs.
- Road-Related Capital Improvement Projects: Curb ramps are installed according to current standards in all road related capital improvement projects considered above and beyond routine maintenance according to current ADA standards.

#### 5.2 Background

A public entity with responsibility for sidewalks must include a schedule for installing curb ramps in pre-existing construction in its transition plan. 28 C.F.R. § 35.150(d)(2). In creating the schedule for installation of curb ramps, the public entity must give priority to "walkways serving entities covered by the Act." 28 C.F.R. § 35.150(d)(2).

Public entities are also required to install curb ramps on newly constructed or altered streets, roads, and highways. The Department of Justice has determined that resurfacing a road "beyond normal maintenance" is an alteration and requires the installation of curb ramps. Americans with Disabilities Act, Title II Technical Assistance Manual, Section II-6.6000, supp. 1994.

All County streets and sidewalks complied, at the time they were built, with then existing state and Federal standards. As the standards have evolved, and are continuing to evolve, the Department of Public Works has worked to ensure that its sidewalks meet the new standards.

The County is committed to ensuring the safety and accessibility of all of its sidewalks. The County's Sidewalk Abatement Program systemically surveys one third of the sidewalks in the County every year in order to ensure the sidewalks stay safe and accessible to the public. In addition, the Department of Public Work's maintenance and construction staff notify property owners of illegal encroachments into County sidewalks. In both programs, the Department works with individual property owners to ensure that the County sidewalks are safe and accessible to persons with disabilities.

#### 5.3 Facility Inventory

In order to assess the necessary improvements to remove any barriers for individuals with physical disabilities according to current ADA standards, the County is currently conducting an inventory assessment of the following:

- 1. Install curb ramps at the intersections around the block containing the following facilities (listed in priority order):
  - A. Government Service Buildings
  - B. Schools
  - C. Hospitals
  - D. Mass Transit Access points
- 2. Install curb ramps in the following areas (listed in priority order):
  - A. Commercial Areas
  - B. Recreational Areas
  - C. Residential Areas
  - D. Industrial Areas

In addition, the Department will balance the strategic installation of curb ramps with locations where members of the community have requested them. The Department will also coordinate its efforts with other government agencies and private entities to achieve ADA accessibility.

#### 5.5 Financing

The County has several funding sources for road related projects. Some of the funds are discretionary and some are designated for specific projects. The main source of discretionary funding is the State Gas Tax. Both the County Curb Ramp Program and the Signal Modification Program are funded with State Gas Tax funds. The Curb Ramp Program funds the installation or modification of curb ramps at locations not associated with county construction projects. Upgrades to existing traffic signals, including audible pedestrian indicators, are completed through the County's Signal Modification Program.

The County is also very aggressive in applying for and successful in receiving grant funds. In the past, the County has secured Community Development Grant funds and Transportation Development Act funds to specifically address the upgrade of pedestrian facilities to meet current ADA standards. Most recently, the County received a \$158,000 Transportation Development Act grant to install sidewalk, curb ramps and relocate a sidewalk to eliminate a PG&E pole that currently presents a barrier to persons in wheel chairs. The County has also recently been awarded a Community Development Block grant to install curb ramps in North Richmond. The County also works with the Redevelopment Agency to upgrade pedestrian facilities in Redevelopment Areas to meet current ADA standards. The most recent joint project involved the installation or upgrade

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the County's employee grievance procedure or the provisions of the Personnel Management Regulations.

#### III. Definitions

As used herein, the following definitions shall apply:

- 1. Agency: "Agency" includes County departments and special districts governed by the Board.
- 2. Board: Board of Supervisors of Contra Costa County.
- 3. Complainant: A person who has sought admission to, benefits from, or treatment in a County program or service, and who believes he or she has been discriminated against because of their race, color, national origin, age, sex, handicap or any other discriminating prohibited by state or federal law with respect to such program.
- 4. Department Head: The head of any agency.
- 5. Grievance Procedure: The procedure set forth in memoranda of Understanding between the County or special districts and recognized employee organizations representing their employees or contained in Resolution No. 81/1165.
- 6. Special District: A district governed by the Board.

#### IV. General Provisions

- 1. Each department head shall designate a representative to receive complaints of service or program discrimination.
- 2. A complainant may have a representative of choice at complaint's expense to assist in the complaint procedure at any step.
- 3. Any complaint shall be written, signed by the complainant and shall provide an address to which notices are to be sent. Notices to the County Affirmative Action Officer and to the Board of Supervisors shall be sent to the County Affirmative Action Officer at 651 Pine Street, 11<sup>th</sup> Floor, Martinez, California 94553.

RESOLUTION NO. 85/57

- 2. A complaint filed with the County Affirmative Action Officer shall state who it is against, the type of discrimination alleged, the circumstances or situation resulting in the alleged discrimination, and the remedy requested. The Affirmative Action Officer may refuse to accept complaints which do not contain this information.
- 3. The County Affirmative Action Officer will investigate the complaint.
- 4. After investigation, the Affirmative Action Officer will attempt to resolve the complaint.
- 5. If the County Affirmative Action Officer is unsuccessful in resolving the complaint, the Affirmative Action Officer shall provide written notice to the complainant and to the agency of the right to have the complaint heard by the Board of Supervisors.

#### C. Complaint Procedure, Step 3. (Board of Supervisors)

- 1. Within 10 days of mailing of the notice by the County Affirmative Action Officer to the complainant and agency, the complainant may file with the Affirmative Action Officer a notice of appeal to the Board.
- 2. When a discrimination complaint is appealed to the Board of Supervisors, the Board may hold a hearing before it, or may refer the matter to a hearing officer for hearing and recommended findings of fact and conclusions of law.
- 3. In the hearing, the complainant will have the burden of proof.
- 4. Evidence of oral or written communications to or by the County Affirmative Action Officer in the course of investigation by the Affirmative Action Officer shall not be admissible in any hearing by the Board or hearing officer.
- 5. If the Board refers the matter to a hearing officer, upon receiving the recommended findings of fact and conclusions of law and proposed decision, it shall either adopt the findings of fact, conclusions of law, and decision or adopt them in part or reject them entirely. If it adopts the findings in part or rejects them the Board shall review the entire

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Library	Susan Caldwell	927-3203	scaldwell@ccclib.org
Probation	Jim Morphy	313-4195	jmorp@prob.cccounty.us
Public Defender	David Coleman	335-8079	dcole@pd.cccounty.us
Public Works	Charles Perry	313-7000	cperry@pw.contra-costa.ca
	Laurie Sucgang	313-2395	lsucgang@pw.contra-
			costa.ca.us
Retirement	Toni Warren	646-5741	twarren@ret.cccounty.us
Sheriff/Coroner	Eileen Devlin	335-1527	edevl@sheriff.cccounty.us
Treasurer/Tax Collector	Rudy Bautista	957-2802	RBaut@tax.cccounty.us
Veterans Services	Gary Villalba 🛝	313-1481	GVill@vs.cccounty.us

# Appendix 3

# CONTRA COSTA COUNTY Draft ADA Transition Plan Update and Improvement Plan for Selected Facilities

Public Workshop Report

#### WORKSHOP SUMMARY

The Draft ADA Transition Plan Update and Improvement Plan for Selected Facilities workshop was held on Wednesday, September 22, 2004 from 6:30 p.m. to 8:00 p.m. in Building 1 of the Main Hospital in Martinez. The purpose of the workshop was to receive comments from the public on the Draft ADA Transition Plan.

Notices for the workshop were sent to five hundred individuals, organizations, and agencies and to sixty-four County department heads and staff. The full Draft Plan document was sent to fifty-one individuals, organizations, and agencies. In addition, a workshop notice was placed on the County's web site.

Jason Crapo, Capital Facilities Administrator with the County Administrators Office, provided welcoming comments. Also in attendance at the meeting were County staff from the Public Works Department, Emma Kuevor, the County ADA Coordinator for Services, Activities, Programs and Facilities, and the County's ADA Coordinator for Employment (Title I). Tim Gilbert, ADA consultant with Moore Iacofano Goltsman, Inc. (MIG) provided background on the Transition Plan Update process and facilitated the meeting. A question and answer period was held to receive comments from the public.

Summary of Public Comments transcribed from flip charts recorded during the meeting, and from communications from the public received as part of the public outreach process: (Response to questions by County staff is provided in italics)

- Is a programmatic evaluation included as part of this project? (A Self-Evaluation of programs, policies, activities, and services is currently being conducted by the County)
- What is the interface with Title III of the ADA (Title III covers "places of public accommodation", not governmental entities such as the County)
- The County ADA Coordinator position is an important position. There is a need for a person in each department who is familiar with ADA requirements and can be a source of assistance to other staff and the public. (There is a staff Affirmative Action Coordinator in each department who has been designated as a contact person for ADA issues).
- The County ADA Coordinator, Emma Kuevor, is doing great work. Front line supervisors and staff also need training.
- All ADA complaints and issues, whether from staff or the public should be logged and quantified.

- Page 24: Complaints should not be aired in front of the Board of Supervisors—this should be done in a closed-door meeting to protect the individual.
- Print is too small and too light. (The document is available in bold, large type, upon request.)
- Page 2: Not clear what is meant by "survey."
- Page 5: Self-evaluation of programs: Who is participating in the self-evaluation? Would like to see evidence that employees are participating. (County employees are participating in the Self-Evaluation by completing the survey questionnaire.)
- Page 8: Why are the surveys not included? (The facility surveys are available for review upon request.)
- Would recommend that the George Miller Centers be higher on the list—should be in the first group.
- Would suggest placing the EHS offices higher on the list.
- We need improved assistance for people with hearing impairments at EHSD facilities.
- County should not pay full of cost of Memorial Hall improvements.
- No mention of Oakley Administration Building in plan. This should be included
- Page 10: Pittsburg Library should be removed. Improvements completed.
- Homeless shelter should be moved to the top.
- Thinks 500 and 550 School Street should be added to the list. (550 School Street has been closed. 500 School Street may not be a County facility within the year.)
- Page 12: Would recommend removing the firehouses from the list.
- Page 13: Section 5.2, 4th paragraph: What was improved this year? What's in the plan for next fiscal year? (Facilities planned for improvement next year are listed in the Transition Plan.)
- Need to indicate the specific barriers we are seeking to remove from sidewalks.
- At corner of Gardenia and Main in Oakley, there should be a traffic signal, but none is there. Developer should pay for signal.
- Page 14: Traffic signals: Which will have chirpers for the blind?
- No chirpers on Main Street in Oakley near Albertson's.
- Section 5.4: Government facilities should be below the other public facilities listed
- What did we do to the pushbuttons to upgrade them?

15	Indiaba.na.u.l.	PINEHURST	RS	CANYON	Elementary School
	192			WALNUT	
16	: 1	MAGNOLIA	WY	CREEK	Elementary School
	205	VANDERSLI		WALNUT	
17	0	CE	AVE	CREEK	Elementary School
				WALNUT	
18	184	HEMME	AVE	CREEK	Elementary School
19	663	CANAL	RD	BAY POINT	Elementary School
		CALIFORNI			
20	610	A	ST	RODEO <sub>i</sub>	Elementary School
				EL	,
21		CHRISTINE	DR_	SOBRANTE	Elementary School
	106			EL	El Sobrante School -
22	0	MANOR	DR	SOBRANTE	Elementary School
23	351	MARINA	RD	BAY POINT	Elementary School
24	611	PACIFICA	AVE	BAY POINT	Elementary School
25	815	7TH	ST	RODEO	Catholic School
	112	···		EL	
26	1	ALLVUEW	AVE	SOBRANTE	Crespi Jr. High School
				EL	
27		SALIDA	WY	SOBRANTE	Middle School
		PATTERSO		KENSINGT	
28		N	CR	ON	Middle School
					Riverview Middle School and
29		PACIFICA	AVE	BAY POINT	Library
	300				
30		MIRANDA	AVE	ALAMO	Middle School
.	109	201602		an a a	
31		POMONA	ST	CROCKETT	High School
		MT.	TAT 47		
32	1 1	DIABLO	BLV	ATAMO	Duiverta Cabaal
34		SCENIC	D	ALAMO	Private School
33	246	DOLAN	WY	EL CODD ANTE	Kerri Hills Continuation High
الترديا		DOLAN	WY	SOBRANTE	SCHOOL

# Appendix 5

**Inventory of County Signals** 

Inventory of County Signs	4.4.7		May 1 at 15 and a fine 1 spring. 1 factoring to 5 phases are supported by 1 and 1 an
County signals	Location Compliance Statu		Audio Compliant
Appian Way Firehouse	El Sobrante CCC	Pushbuttons upgraded	Yes
Appian Way/ Manor Rd	El Sobrante CCC	Pushbuttons upgraded	Yes
Appian Way/Valley View	El Sobrante CCC	Pushbuttons upgraded	
Appian/Allview	El Sobrante	Pushbuttons upgraded	
Bailey Rd/Mims	Pittsburg CCC	Pushbuttons upgraded	
Blackhawk/Blackhawk Plaza	Blackhawk CCC	Pushbuttons upgraded	
Blackhawk/Silver Maple	Blackhawk CCC	Pushbuttons upgraded	
Buskirk/Wayne	Pleasant Hill CCC	Pushbuttons upgraded	
Camino Tassajara/Knollview	CCC	Pushbuttons upgraded	
CUMMINGS/Crockett	CCC	Pushbuttons upgraded	
Danville Blvd/Camille Ave	Alamo CCC	Pushbuttons upgraded	
Danville Blvd/Hemme Ave	Alamo CCC	Pushbuttons upgraded	
Danville Blvd/Livorna Rd	Alamo CCC	Pushbuttons upgraded	
Danville Blvd/Stone Valley Rd	Alamo CCC	Pushbuttons upgraded	
Evora Rd/Driftwood	Bay Point CCC	Pushbuttons	

	endersverser falle alle alle alle alle alle alle all		
		Pushbuttons	
Pacheco Blvd/Center	Pacheco/CCC	upgraded	
		Pushbuttons	
Pacheco Blvd/Muir Rd	Martinez CCC	upgraded	
		Pushbuttons	
Pacheco Blvd/Shell Ave	Martinez CCC	upgraded	
Pacheco Blvd/Shell Oil P3		Pushbuttons	
Lot	Martinez CCC	upgraded	
		Pushbuttons	
Pacheco/Second	Pacheco/CCC	upgraded	
		Pushbuttons	
Parker Ave/2nd St	Rodeo CCC	upgraded	
		Pushbuttons	
Parker Ave/4th St	Rodeo CCC	upgraded	
		Pushbuttons	
Pomona Ave/2nd St	Crockett CCC	upgraded	
Port Chicago		Pushbuttons	
Hwy/Pacifica Ave	Bay Point CCC	upgraded	
Port Chicago		Pushbuttons	
Hwy/Riverside	Bay Point CCC	upgraded	Through the same of the same o
		Pushbuttons	
San Pablo Ave/Crestwood	Tara Hills CCC	upgraded	to an indicate the second
San Pablo Ave/Cummings		Pushbuttons	-
Skyway	Rodeo CCC	upgraded	
San Pablo Ave/Shamrock		Pushbuttons	- I
Dr	Tara Hills CCC	upgraded	Yes
San Pablo Ave/Tara Hills		Pushbuttons	
Dr	Tara Hills CCC	upgraded	Yes
San Pablo Ave/Tosco		Pushbuttons	
Driveway	Rodeo CCC	upgraded	
San Pablo Ave/Willow-		Pushbuttons	
Parker	RodeoCCC	upgraded	
San Pablo Dam		Pushbuttons	
Rd/Appian Way/La Colina	El Sobrante CCC	upgraded	Yes
San Pablo Dam Rd/Clark	CCC	Pushbuttons	

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		Pushbuttons	
Willow Pass Rd/Alves	Bay Point CCC	upgraded	
		Pushbuttons	
Willow Pass Rd/Bailey Rd	Bay Point CCC	upgraded	
		Pushbuttons	
Willow Pass Rd/Goble Dr	Bay Point CCC	upgraded	
		Pushbuttons	
Willow Pass Rd/Kevin Rd	Bay Point CCC	upgraded	
		Pushbuttons	
Willow Pass Rd/Manor Rd	Bay Point CCC	upgraded	***************************************
Willow Pass Rd/Marys		Pushbuttons	
Ave	Bay Point/CCC	upgraded	4
Willow Pass Rd/Port		Pushbuttons	
Chicago	Bay Point CCC	upgraded	1
		Pushbuttons	
Willow/Hawthorne	Rodeo CCC	upgraded	
Joint County/City Signals			
	BRENTWOOD/	Pushbuttons	
BYPASS @ BALFOUR	, CCC	upgraded	
	ANTIOCH/BRE	Pushbuttons	
BYPASS @ LONETREE	NTWOOD	upgraded	
BYPASS @	BRENTWOOD/	Pushbuttons	
SANDCREEK	CCC	upgraded	
Camino		Pushbuttons	
Tassahara/Parkhaven	Danville	upgraded	
	·	Pushbuttons	
Camino Tassahara/Rassini	Danville	upgraded	
Camino		Pushbuttons	
Tassahara/TassaharaRanch	DanvilleCCC	upgraded	
Camino		Pushbuttons	
Tassahara/TassaharaVillag		upgraded	
e	DanvilleCCC		1
Camino	Danville CCC	Pushbuttons	

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